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30<sup>th</sup> Apr 2023

Dear Sir/Madam,

**RE: Application to vary WPPL0293, Mr. Parviz Panjalizadeh-Marseh (Chic Bar)**

The above application requests an extension of opening, licensed activity and last entry hours, a reduction on security staff and entry checking and removing conditions regarding female security.

The additional steps described to promote licensing objectives A and B includes 'CCTV operation, ID Scanner, Door staff and searches, Risk number control, welfare room with first aider' and continue for C to include 'noise reduction measures, CCTV' and for D to 'challenge age, staff training, license holder presence'.

There are various elements in changes and additional steps to comment on:

- **Variation:**
  - extended opening and last entry hours mean **longer periods for noise from the street** as patrons arrive and leave the premises (sometimes quite inebriated) and well into the early morning
  - fewer door checks and security staff **increases risk of illegal substances** being brought into the premises and **decreases ability to continue to effectively monitor** patron behaviour
  - SIA registered proposal (4) is **confusing in explaining** when 1 or 2 floors are open
  - removal of need for female security **increases risk to females on their own** caught in a dangerous situation
  - Security Risk Assessment will be provided for special events, but **none is included** in this application and **creates question whether any assessment of risks** have been made when applying to reduce security measures and increase risk?
- None of the steps in section M except for 'Staff Training' are **Additional** steps:
  - these activities **should be already happening under current licence** at the premises
  - in essence **no new activities are listed** to warrant licence change
- **Training:**
  - applicant **fails to show what sort** of training will be completed; ensuring that staff are qualified
  - application is **weakened** by not quoting any training courses/occasions completed; should be easily accessible as current licence requires record keeping

The applicant also makes no proposals (and currently there are no controls in place) to reduce increased risk of patron's poor behaviour, including violence, noise and litter on the street outside the premises and a worryingly lack of awareness is displayed in that surrounding area is predominantly residential while doing little to reduce effect of street noise from customers arriving, leaving or standing outside.

In the period leading up to Actors being closed, there were numerous episodes of public disorder on Maiden Str. Records will show 101 calls and submissions to Dorset Council ASB website regarding fighting, noise and other nuisances. All had an adverse effect on the quality of life especially at night. We'd go to bed hoping that any noise was not too disturbing.

When Actors (previous premises name) was closed between December 2021 and Jun 2022, the difference in day to day living was profound because there was no nuisance directly attributable to the venue and any disturbances were minimal and bearable.

Since Chic has opened this year there has been a return of poor behaviour blighting that section of Maiden Str. The videos sent with this letter show the level of noise with the window closed (Video A - the music from the club can be heard) and an example of effect of patrons congregating outside premises (Video B). This video is with the window open; in the summer, it is not unreasonable to expect to be able to sleep with an open window on a warm night.

There are **no illustrations of any improvements made** or planned by applicant to ensure a changed licence will be adhered to or that increased safety risks are mitigated, thus I object to the application.

This relates to **all four Licensing Objectives as all are potentially negatively impacted** with increased overall safety risk and I feel the variance application should be carefully considered.

Kind regards,

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